

accueil

Foreign Language Certificates for Hotel and Tourism Staff
 Fremdsprachenzertifikate für Mitarbeitende in Hotellerie und Tourismus
 Certificats de langues étrangères pour employé(e)s de l'Hôtellerie et du Tourisme



accueil Certificate at level B1

This is to certify that **Mr Samuel Meier, born 31.07.1984**, has successfully attained the level of competence required in accueil examinations in **English**. The candidate was successful in **12** accueil test modules and has shown that she has a mastery of the following skills:

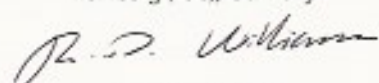
Skills	Score	Module No. (see overleaf)
<i>Has a general language competence of level B1 (Independent User, Threshold)</i>		
Can understand details of job-related telephone messages.	A	E-12bcd
Can understand longer job-related spoken texts of moderate difficulty.	B	E-13bd
Can read and understand details of short job-related texts.	A	E-21bcd
Can read and understand job-related press articles of moderate difficulty.	A	E-22bd
Can write short job-related texts.	B	E-31b
Can write routine business letters using sample letters.	A	E-32bd
Can start and maintain simple conversations on general topics in a working environment.	A	E-41ae
Can react adequately to job-related routine telephone enquiries.	A	E-42b
Can react to typical job-related situations that require more elaborate responses.	A	E-43c
Can talk about his / her work experience.	A	E-44bd
Can advise clients in a sales-oriented manner using information brochures written in the working language.	A	E-45bd

Place
CH-3602 Thun


Date of examination
09.2012

Reference
bs

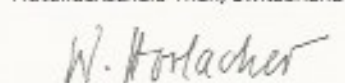
the international language association
Hamburg (ICC), Germany


Prof. Rob Williams

Hotelfachschule Thun, Switzerland
accueil Language Centre


Christoph Rohn

accueil Test Centre
Hotelfachschule Thun, Switzerland


Walter Horlacher